



3M™ Scott™ Sight Trade-in, Trade-up Program



Question

Why is 3M™ Scott™ Fire & Safety offering a trade-in, trade-up program?

Answer

The 3M Scott Sight Trade-In, Trade-Up program is designed to offer existing customers of the Sight in-mask thermal imager an easy upgrade path to improve battery performance, while also making available an optional upgrade to the latest Pro Package.

Question

What are the available upgrade options?

Answer

Option 1: Upgrade existing 3M Scott Sight to version 1.2.

Option 2: Upgrade existing 3M Scott Sight to version 1.2 + Pro Package.

Question

What is the difference between the two upgrade options?

Answer

Pro Package provides new advanced features, including hot-spot tracker, cold-spot tracker, auto-shutoff and tactical video recording.

Upgrading to version 1.2 only does not include hot-spot tracker, cold-spot tracker, or tactical video recording.

Question

Do the upgrades require new hardware?

Answer

Yes. Both upgrade options require a new in-mask display.

Question

Do the upgrade kits include batteries?

Answer

The upgrade kit will provide a new in-mask display with a set of AAA batteries.

Question

What is the cost to upgrade to version 1.2?

Answer

There is no charge to upgrade to version 1.2, provided the customer returns their old in-mask display through the authorized distributor.

The published list price for the in-mask display is \$1,300.

Question

What is the cost to upgrade to Pro Package?

Answer

The list price to upgrade to Pro Package is \$200, provided the customer returns their old in-mask display through the authorized distributor.

The published list price for the in-mask display with Pro package is \$1,500.

Question

Do I have to replace the thermal imaging camera as part of the upgrade?

Answer

No. As part of the upgrade, new firmware will be installed on the existing thermal imaging camera.

Question

Will my batteries last longer after the upgrade?

Answer

Yes. The new hardware/firmware will provide greater than two years of shelf life.

Question

Who can perform the upgrade?

Answer

Upgrading to version 1.2 and Pro Package may be done by the customer. As an alternative, customers may also choose to work with their local 3M Scott authorized distributor.

Question

Do I need to purchase a Universal Bluetooth® Programmer?

Answer

The programmer is required to download any tactical video recordings when using Pro Package.

The programmer would also be required by those customers that choose to perform the upgrade themselves.

Question

Is a new fit test required?

Answer

Upgrading your existing Sight does not require a new fit test.

Question

How do I download the video recordings?

Answer

Tactical video recordings may be downloaded using the Scott Connect Sight Programmer application and Universal Bluetooth® Programmer.

Question

How do I enable and disable the Pro Package features?

Answer

Using the 3M Scott Sight mobile application, available through Google Play and the Apple app store, customers can configure standard features, along with Pro Package features.

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